

## Customer Service Representative – Grocery Department

Peninsula Co-op is retail with a difference. Being member owned, we focus our profits on giving back through yearly rebates, by supporting many community initiatives and by sharing profits with our staff. As we've grown and evolved, our collective roots now date back nearly 60 years. We remain a locally-focused co-op with more than 108,000 members and ambitious plans to continue growing the business on Vancouver Island.

Peninsula Co-op is inviting applications for the position of Customer Service Representative in the Grocery Department at our **Food Centre located at 2132 Keating X Rd, Saanichton B.C.** This is a **full-time**, year-round role providing 32-40 hours each week. Our ideal candidate has flexible availability that must include evening and weekends. The wage for this position starts at \$16.20/hr.

### Benefits offered at time of employment:

- Pay for performance and Profit sharing
- Fitness reimbursements
- Social events
- Volunteer opportunities
- Educational assistance
- Employee and Family Assistance Program

### Benefits package offered at 3 months of employment that include:

- Extended health
- Dental
- Disability and life insurance benefits
- Pension plan
- Paid sick/family time

### Duties:

- Providing exceptional customer service
- Stocking shelves, coolers and freezers
- Assisting customers answering questions about products
- Maintaining a clean and presentable department, ensuring that safety protocols are maintained for staff and customers
- Placing and receiving orders

### Qualifications:

- You are consistently polite. You smile at strangers. You look for ways to be helpful and go out of your way to assist others
- You are patient with others, even when you've been asked the same question 50 times
- You love working with food products, offering advice on our many different offerings fostering Customer loyalty and engagement

1-2132 Keating X Road, Saanichton, BC V8M 2A6  
Tel 250.652.1188 | Fax 250.652.5298

[peninsulaco-op.com](http://peninsulaco-op.com)

*Moving ahead, by giving back*

- You get to work on time so you don't let anyone down, especially your co-workers. Preparing the department and being ready to go at opening to ensure our customers get the best service possible is job one
- You look out for your own safety and the safety of others
- You enjoy working at a fast pace, with the ability to lift up to 50 pounds and work on your feet for most of your shift
- You are a person of integrity and honesty; someone to admire and emulate

We are committed to every staff member enjoying their experience working with Peninsula Co-op. We reward hard work, commitment and results.

**HOW TO APPLY:**

Any way you like! On-line through **Indeed**, or at **www.peninsulaco-op.com**, or in person at our **Food Centre located at 2132 Keating X Rd, Saanichton BC V8M 2A6.**

Feel free to contact Chuck, the Manager, at 778-426-8111 or Jen in Human Resources at 778-426-8120 if you have any questions.

Posted December 29, 2022