

# **Customer Service Representative – Langford Liquor Store**

Peninsula Co-op is retail with a difference. Being member owned, we focus our profits on giving back through yearly rebates, by supporting many community initiatives and by sharing profits with our staff. As we've grown and evolved, our collective roots now date back nearly 60 years, yet we remain a locally-focused co-op with more than 108,000 members and ambitious plans to continue growing the business on Vancouver Island.

Peninsula Co-op is inviting applications for the position of Customer Service Representative at our Langford Liquor Store located at 2835 Bryn Maur Road, Victoria BC V9B 3T5. Shifts and hours are flexible based on the needs of the applicants. Applicants must be at least 19 years of age.

- **full-time**, year-round role providing 32 to 40 hours each week. Full time positions will be offered a benefits package at 3 months of employment that include extended health and pension.
- part-time position, offering 8-20 hours per week.

### Benefits offered to all levels of employment:

- Profit sharing
- Fitness memberships or reimbursements,
- Social events
- Volunteer opportunities
- Educational assistance

#### **Duties:**

- Provide exceptional customer service
- Use your product knowledge to assist customers
- Introduce new products to customers
- Scan items and process transactions in an accurate and efficient manner including cash, credit and debit transactions and gift card activations
- Stock, face and rotate products; receive, check and put away deliveries; keep a clean and organized workspace; protect the health and safety of yourself, your co-workers and customers.

## **Qualifications:**

- You are at least 19 years of age
- You enjoy working with other people and being helpful
- You have basic math and computer skills; you are energetic
- You can work on your own with little supervision
- You like working on your feet and being active; you are able to lift, push and pull up to 50lbs; you are reliable, accountable and a person of integrity.
- Serving It Right certification is required. Successful applicants will be required to undergo a criminal background check.

1-2132 Keating X Road, Saanichton, BC V8M 2A6 Tel 250.652.1188 | Fax 250.652.5298

peninsulaco-op.com

Moving ahead, by giving back



#### How to apply:

Any way you like! On-line through Indeed, or at <u>www.peninsulaco-op.com</u>, or in person at our Langford Liquor location, 2835 Bryn Maur Road, Victoria BC V9B 3T5.

Feel free to contact Shayne, the Manager, at 250-391-0105, or Jen in Human Resources, 778-426-8120 if you have any questions.

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