

## Customer Service Representative – Langford Liquor Store

### Description

Peninsula Co-op is retail with a difference. Being member owned, we focus our profits on giving back through yearly rebates, by supporting many community initiatives and by sharing profits with our staff. As we've grown and evolved, our collective roots now date back nearly 60 years, yet we remain a locally-focused co-op with more than 108,000 members and ambitious plans to continue growing the business on Vancouver Island.

### Position

Peninsula Co-op is inviting applications for the position of **Customer Service Representative at our Langford Liquor Store**. Applicants must be at least 19 years of age.

### Benefits

In addition to the benefits of membership, team members enjoy flexible hours, profit sharing, fitness memberships and reimbursements, staff student awards, volunteer opportunities, social activities and opportunities for advancement. We are committed to every staff member enjoying their experience and developing important life and career skills. We reward hard work, dedication and results.

### The Job

*Where:* Langford Liquor Store, located at 2835 Bryn Maur Road, Victoria, BC V9B 3T5.

*What you'll do:* Provide exceptional customer service; use your product knowledge to assist customers; introduce new products to customers; scan items and process transactions in an accurate and efficient manner including cash, credit and debit transactions and gift card activations; stock, face and rotate products; receive, check and put away deliveries; keep a clean and organized workspace; protect the health and safety of yourself, your co-workers and customers.

*Hours:* This is a part-time position (16 – 24 hours per week) requiring daytime, evening and weekend availability.

*Qualifications:* You are at least 19 years of age; you enjoy working with other people and being helpful; you have basic math and computer skills; you are energetic; you can work on your own with little supervision; you like working on your feet and being active; you are able to lift, push and pull up to 50lbs; you are reliable, accountable and a person of integrity. Serving It Right certification is required. **Successful applicants will be required to undergo a criminal background check.**

### How to apply

Please apply by Tuesday, June 22, 2021:

- Via the link from this website, or
- In person at the Peninsula Liquor, Langford location, 2835 Bryn Maur Road, Victoria, BC

Please contact Shayne, the Manager, at 250-391-0105, or Jennifer in Human Resources, 778-426-8120 if you have any questions.

Date posted: June 8, 2021