



It Feels Good to be Part of the Co-op Team

That's because Peninsula Co-op is retail with a difference. Being member owned, we focus our profits on giving back through yearly rebates, by supporting many community initiatives and by sharing profits with our staff. Experience the Co-op difference and apply today.

Customer Service Representative

Peninsula Co-op has been serving our member-owners since 1977 and we have ambitious plans to continue growing the business on Vancouver Island.

The Co-op offers flexible work hours, profit sharing, fitness memberships and reimbursements, staff student awards, opportunities for advancement and fun social activities for staff, among many other benefits.

Full-time and part-time positions are regularly available at our gas centres throughout Greater Victoria, Mill Bay, Duncan, Courtenay and Comox. Positions also are available at the Co-op Food Centre in Central Saanich. A complete list of current openings can be found on the Peninsula Co-op website: www.peninsulaco-op.com

What a Customer Service Representative does:

- You will be reporting directly to the OWNER of the business – the customers you serve.
- At our gas centres you will be dispensing fuel, washing vehicle windows, checking fluid levels and other related tasks. The duties vary by department in our Food Centre, and include serving customers, stocking, preparing food and related tasks.
- You will be sharing in cleaning and maintenance tasks.

We are looking for people with the following characteristics:

- You are unfailingly polite. You smile at strangers. You look for ways to be helpful and go out of your way to serve others.
- You are patient with others, even when you've been asked the same question 50 times.
- You are an energetic person. You'll be on your feet, running around, performing feats of great service all day long...or evening if you work the late shift.
- You have a positive attitude. **We Do Retail!** When you're feeling bad, the customer will never know.
- You love the great outdoors. Rain, wind, snow and blazing hot sun mean nothing to you.
- You get to work on time so you don't let anyone down, especially your co-workers. Sometimes only 2 people are opening....if one of you doesn't show up on time, it's a big problem.
- You're okay eating on the run and missing a coffee break when it's busy. Down time happens after work.
- You look great and smell good all the time.... at least when you get to work.
- You're pretty good with numbers and can handle cash and other basic numerical calculations quickly and accurately.
- The Co-op is known for our high standards. You're proud to uphold those standards.
- You look out for your own safety and the safety of others. Fuel, harsh chemicals, box cutters and motorized equipment are just a few of the many hazards in our workplace. Following safety procedures is absolutely essential.
- You don't hesitate to call the police if you notice a driver who might be impaired.
- You are a person of integrity and honesty; someone to admire and emulate.